

Services Operations Business Analyst

Contact: HOME DEPOT

Email: home_depot@countyjobs.careers https://ak-princeofwales-hyder.countybuyselltrade.com/jobs/services-operations-business-analyst_marietta_86297

| Address: | 375 Pacific Blvd SW Ste A, Marietta |
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| Price: | Check with seller |

DetailsApplyPosition Purpose: Identify, distinguish and analyze multiple components of a problem and then make conclusions using high-level guantitative skills to help drive projects and bring value to the Home Depot through store operations. Participate in driving operations processes for specific areas of responsibilities and complete project tasks as assigned by managers. Ability to use strategic thinking to see the big picture, determine the problem and understand fundamental parts of the problem; provide input on strategy based on knowledge of industry and technology trends. Execute day to day processes and tasks related to core operations projects and process improvements, including direct customer contact and issue resolution. Communicate issues and roadblocks related to their areas of responsibility. Prepare and deliver insights and recommendations based on analyses. Provide customers with specialized information from a variety of resources. Facilitate workout problem-solving sessions with multiple groups of people. Major Tasks, Responsibilities & amp; Key Accountabilities: 20%-Review sales/financial analyses (what sold/did not sell; determine which categories have potential to move upward; cost/benefit analysis; data process modeling/analysis of problems, regression analysis). 15%-Identify trends in consumer lifestyle and technology; conduct customer focus groups and analyze/synthesize findings. Scan business/industry trends; scan competitive landscape; analyze consumer data. 25%-Interpret data based on specific knowledge of statistics and procedures used. Provide data to all Directors to support decision making. Provide input on forecast based on knowledge of product and technology. 20%-Provide input on strategy based on knowledge of industry and technology trends. Provide customers with specialized information from a variety of resources. Facilitate workout problem-solving sessions with multiple groups of people. 20%-Synthesize findings and derive conclusions from analyses and make oral/written recommendations to upper management. Execute tasks related to core operations projects and/or process improvements. Execute day to day processes related to their areas of responsibility. Communicate issues and roadblocks related to respective area. Nature and Scope: This position reports to Manager This position has no Direct Reports Environment: Located in a comfortable indoor area. Any unpleasant conditions would be infrequent and not objectionable. Travel: Typically requires overnight travel less than 10% of the time. Standard Minimum Qualifications: Must be eighteen years of age or older.

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